

# Eaton On Your Side

Working remotely has always been our strength

**Intelligent**   
**Power Manager**

**Visual**   
**Power Manager**

## Free remote monitoring\* (Limited time offer)

Eaton understands your business is being stretched and facing unprecedented times, and we want to help. We are now offering two of our remote monitoring platforms to your end users for free to help relieve the stress of monitoring equipment.

Choose from two monitoring platforms:

✔ IPM Gold

✔ VPM Essential

How to apply:

- ✔ Complete the request form at [poweradvantage.eaton.com/software-ca](https://poweradvantage.eaton.com/software-ca)
- ✔ Make sure your end users meet the minimal system requirements:
  - **IPM Gold** (Windows)
    - CPU: Intel Core® 2 Duo 6600 @2.4GHz
    - Memory: 2Go DDR2
    - HDD: 1 HDD 220 GB 7200 rpm
    - OS: Microsoft® Windows Vista® Enterprise 32 Bits or newer
  - **VPM Essential (OVF/server info)** - see *Installation Requirements* section
- ✔ Installation and registration:
  - Once the form is completed, Eaton will provide you with a link to download the installation files.
  - License key for your customers will be provided separately.

\* Includes up to 200 monitored devices for either platform. License expires November 1, 2020. End-users' work would not be lost when the free license expires. The software will continue to operate in the background. Purchasing an updated license key will unlock continued use of the platform.

**EATON**

Powering Business Worldwide

[www.poweradvantage.eaton.com](https://www.poweradvantage.eaton.com)

# How does this help your end user?

## IPM Gold

- ✔ Business continuity with automatic remediation: when problems occur, IPM can automatically resolve them based on predefined policies. Including:
  - Triggering VM migration, power capping, load shedding and (if necessary) graceful shutdown to protect from data corruption and difficult restarts from hard crashes.
- ✔ Remote monitoring of your power devices. Eaton devices are monitored natively, with no need for SNMP.
- ✔ Easily deploy IPM on any network-connected Windows PC



IPM

## VPM Essential

- ✔ Remote monitoring of all brands of rack mounted UPSs and PDUs.
- ✔ Remote control, firmware and configuration pushes for Eaton devices to assist in management and power cycling of hung equipment without the need to travel to the site.
- ✔ Reporting on your infrastructure to assure all is well and know when potential issues might arise.
- ✔ Full user management so your team can access everything or only what they need.



VPM

## Additional setup & training resources:

Even free remote monitoring is accompanied by Eaton's robust support resources. For a range of setup and training options for both IPM and VPM, visit the links below.

### IPM assistance [↗](#)

- ✔ [IPM Quick Start guide](#)  
includes step-by-step instructions
- ✔ [IPM training videos](#)
- ✔ Discovery video - *coming soon*
- ✔ Policy video - *coming soon*
- ✔ [IPM Manual](#)

### VPM Essential help [↗](#)

- ✔ [VPM Essential Quick Start Guide](#)  
includes step-by-step instructions and videos
- ✔ [VPM Manual](#)

### Technical Support

- ✔ Contact Eaton post sales tech support at **1-800-356-5737**, then Option 2, Option 2

### Partner Q&A

Eaton will host a weekly open Q&A session for resellers on Wednesday afternoons (EST). All sessions will be recorded and posted.

### For more information, please contact:

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Learn more at  
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